

# Residential Aged Care Individual Transport

## Background

Following the introduction of The My Aged Care Portal, Activus Transport is receiving individual transport requests from clients who reside in Residential Aged Care Facilities (RACF) within the Sutherland Shire and who are not CHSP clients. At this point in time Activus does not receive any Government funding to support these requests.

## Proposal

In order to accommodate these requests Activus is pleased to announce that we will provide individual transport for residents in RACF facilities within the Sutherland Shire at a subsidised rate. Subject to conditions.

## WHS Requirements

- Clients are required to be totally independent or alternatively they must be accompanied at all times by a carer.
- If the client requires a vehicle that is wheelchair accessible then this is to be indicated at the time of the booking so the appropriate vehicle can be provided.

## For inquiries or to book:

8555 0000

[www.activustransport.org.au](http://www.activustransport.org.au)

[info.transport@activus.org.au](mailto:info.transport@activus.org.au)

Activus Transport Inc.

## Booking & Payment Process

- The RACF will be required to make the booking with Activus on behalf of their residents 5 working days in advance of the intended travel.
- Activus will invoice the RACF at the end of the month for the cost of the transport provided for their residents during the month.
- The RACF will recover the cost directly from their residents.
- It should be noted that there could be multiple clients travelling in the vehicle to the same destination and each client will be required to pay the full amount.

## The Rates

- For appointments or destinations located entirely within the Sutherland Shire the cost of a return trip is \$45+ GST.
- For appointments or destinations located within the St George area with the boundary being Sydney airport in the North, Canterbury Rd and Georges River to the West, the cost of a return trip will be \$70+GST.
- For appointments or destinations falling outside the above areas a quotation will be provided on a case by case basis.

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